

## Eastside Animal Hospital

(931) 381-1888

236 E. Campbell Blvd. • Columbia, TN 38401

## **Financial Policy**

Thank you for choosing Eastside Animal Hospital. Our primary mission is to deliver the best and most comprehensive veterinary care available for your pet. An important part of the mission is making the cost of optimal care as easy and manageable for our clients as possible by offering several payment options. Eastside Animal Hospital requires payment in full at the end of your pet's examination and/or at the time of discharge.

## **Payment Options**

- -Cash, Check, Debit Card
- -Visa®, MasterCard®, American Express®, Discover Card® (there will be a 3% surcharge added for credit card transactions)
- -Outside Financing Options: Care Credit® Scratch Pay® (pending credit approval)

## **Additional Information:**

For some treatments or hospitalized care, a deposit may be required. Healthcare plans requiring comprehensive care of more than \$500 will require a 50% deposit to begin your pet's treatment.

Eastside Animal Hospital charges \$35 for all returned checks.

For clients with pet insurance, we are happy to provide you with the necessary documentation to submit a claim to your insurance carrier.

No Show/Cancellation Policy for ALL anesthetic procedures: There will be a charge if the appointment is a no show or cancellation is not given within a 24 hour notice.

If you have any questions, please do not hesitate to ask. We are here to provide the best veterinary care available for your pet.